

# Articulator

Volume #9 Edition 1

June 2006

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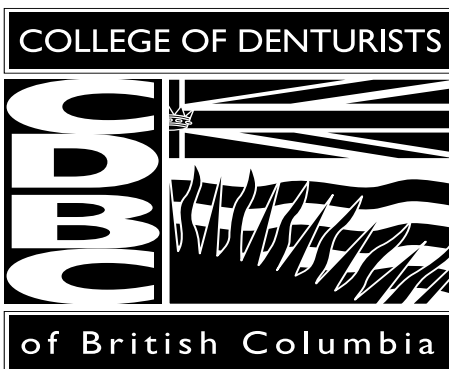
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## Chair's Message

Welcome to another edition of the Articulator. I would like to open by recognizing the energy and efforts of our board members over the past months. Our college has made notable changes on several fronts including how it addresses issues of intra-professional relationships including: communication, policy development, board/registrant relationships and governance issues. Most, if not all, of these issues resulted from the college's comprehensive strategy planning session which helped to identify areas of strengths and weaknesses within the organization. We are working hard on implementing the identified actions.

In the previous edition of the Articulator I spoke about the importance of communication. It is something that I believe lies at the core of success for our college and needs to be monitored constantly. To be effective, communication should be broad in nature, deal clearly with issues and involve as many stakeholders as possible. This is a goal that the college will strive to achieve. Continuing with last year's stakeholders' meetings, the college will once again meet with Vancouver Community College and the Denturist Association of B.C. Discussing areas of common interest enables a shared understanding between all stakeholders, thereby maximizing roles within the profession.

Continued on page 4



## Registrar's Message

It is my pleasure to report on the business of the college. The college, now in its 10th year, has had another tremendous year of accomplishments. Summary results of the annual audit are included in this newsletter and demonstrate the capacity of this office to operate within budget while conducting the college's business. The audit is unqualified, which is the highest level of result possible. Please note that the annual report for the period ending March 2006 will be published on the college's Website including the full audit. Individuals may contact the office to obtain a printed version of the annual report and audit.

The board completed a strategic plan in September 2005. Of the actions that will be implemented over the next years, none is more important than the communications strategy, yet communicating effectively with registrants continues to be elusive. Let's face it, there are things we would all rather be doing than reading about changes to the myriad of Bills, laws, regulations, and bylaws; yet these changes directly affect how the college operates, directly impact each and every one of you, and have to be communicated. An example of this is the proposed amendments to the *Criminal Record Review Act* which will require that every registrant undergo subsequent criminal record reviews not less than once every five years. While it appears that the authorization process will be streamlined, registrants will be required to pay the Government's \$20 fee.

The government has also made some substantial changes to the *Health Professions Act*. While all of the changes directly affect the college, some, including the proposed changes to quality assurance program will directly affect registrants.

All of these changes present a number of challenges to the college, not least of which are the modifications the bylaws required due to the amendments to the HPA. In an ideal world a panel of stakeholders would discuss, consider, and draft the changes needed. The college not only values but requires your input and asks that anyone who is interested in the bylaw development process contact the college. To facilitate the process the board has started to consider some amendments and changes to the bylaws. Notice and opportunity for input will be provided once a draft package is completed.

The redevelopment of the quality assurance program is another aspect of the amendments that the college must consider. There are a host of programs and models, each with benefits. The challenge is to develop a program that meets all of the requirements. The program has to result in improved quality of practice, the results have to be demonstrable, the program has to be accessible to all registrant and not administratively burdensome. At this time the college is working with a sub panel of the Health Regulatory Organization in program design and research. As with the bylaws, your input is needed. Please consider being part of a focus group or working panel on the QA program.

The registration committee recently agreed in principle to the redevelopment of the clinical examinations. This work will, in part, be done in conjunction with Alberta and may eventually become the basis for a national examination. Recall your clinical examination, what worked well? What could have been done differently? Would you share this information with the registration committee? Call me if you are interested in examination development and improvement.

Your college is working- come and work with it!

*John Mayr*

## The Inquiry Committee at a Glance

The inquiry committee is the responsible for investigating all written complaints received by the of the College of Denturists of B.C. A complaint will most often come from a member of the public however, complaints may come from other registrants, from the college acting on its own motion, from another health regulatory college, or other agencies such as insurance providers.

Upon receiving a letter of complaint, the Registrar forwards a copy of the complaint to the registrant along with a request for the registrant to provide information which they believe the committee should consider. A copy of the registrant's response is then sent to the complainant for review and final comment. It is at this stage that the inquiry committee may review the matter raised by the complaint.

Once the investigation in concluded all of the material is presented to the inquiry committee. Composed of two registrants and one public member, the committee reviews and decides how to proceed with the complaint. It is not the committee's mandate to "punish" offending registrants or to appease members of the public; it is to uphold the college mandate. The college's mandate is to uphold the *Health Professions Act*, Denturists Regulation and the college's bylaws. In doing so, each member adjudicates each matter in a fair, just and consistent manner. Ideally the parties reach a fair settlement without the involvement of the college.

If a registrant's conduct is found to be unprofessional, not meet a Standard, or illegal the committee may request that the registrant take one or more actions as defined by section 36 of the *Act* - Reprimand or Remedial Action with Consent. This allows a registrant to acknowledge misconduct and undertake not to repeat their conduct.

If a misconduct is deemed serious enough, the committee may order the registrar to issue a Citation and Notice of Hearing. This ends the involvement of the inquiry committee and transfers the matter to the discipline committee. If, at the conclusion of a hearing, a panel of the discipline committee finds that the allegations are true, the registrant may be suspended, fined and/or pay costs. All scope of practice violations result in Citations.

Happily, most complaints are settled by registrants early in the process or the committee agrees to take no further action as the conduct or competence to which the matter relates is satisfactory. Registrants are encouraged to be caring and diligent in all practices to prevent complaints in the first place. The waiting and stress of the complaints review process can be hard on the nerves.

*Rod Hughes*  
Chair of the Inquiry Committee



## **Election Results - 2006**

The staff and board of the college would like to offer a warm welcome to Jim Connolly who has been elected to serve a three year term. As well, Rod Hughes was re-elected to serve another three-year term. The Certificate of Election is available on the college's Website.

The college also welcomes the recent Ministry of Health appointed public member Mr. David Hart. Mr. Hart currently resides in Nanaimo and is practising as an insurance adjuster. Dave brings much energy and enthusiasm to our board and we look forward to working with him.

### **Are you moving?**

If you are moving, planning to move, or have already moved, it is essential to remember to inform the college office of *any* changes in your contact information. It is important that registrants receive correspondence from the college. Please note that all requests must be made in writing. You can email, fax, or use regular mail to advise us of the change.

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### **Chair's message continued from page 1**

In an effort to increase accessibility, the board has agreed to increase its visible presence and actively represent the college at stakeholder functions. Board members will be at the DABC's AGM and convention. The college will also be holding its AGM in different locations throughout the province. We hope that this will make it easier for registrants to attend the college's meeting. The board is considering holding this year's college AGM in Victoria. I'm confident that these initiatives will build stronger links between stakeholders and best serve the public interest.

*Doug Hengel*

## **Meet the 'Newest' Board Member**

My name is Jim Connolly and for those of you who do not know me I have been a Denturist, practising in Vancouver, for the past 30 years.

Over the years I have contributed to the growth and development of our profession by serving on the executive of the Denturist Association of BC and the board of the College of Denturists.

I am pleased to once again have the opportunity to be an elected member to the board of the college and look forward to working with the other board members.

It is important for you to remember that the college works on your behalf in the public's interest. Each year, active registrants elect two members to the board. Those members are to reflect the views and ideals of the profession while working within the Government's mandate. I encourage each and every registrant to nominate or be nominated - and get involved.

The main reason for my return to the college is that we are in the initial stages of revisiting the bylaws, Standards of Practice and the quality assurance program and I wish to be involved in the development of the amendments. The bylaws, Standard of Practice and quality assurance program are important and the changes will affect each and every Denturist. Each of you will have the opportunity to provide input as draft amendments will be posted on the college's Website for your review and comments.

The college needs people like you and me to succeed. We are always looking for registrants who are interested in working on the many committees. Please call the office and offer your services. You will be surprised at how rewarding this contribution to your profession can be.

*Jim Connolly*



### Time is running out.....

Are you still advertising with a 'Doing Business As' name? Have you incorporated but not yet registered your corporate name with the college and received a Health Professions' Corporation Permit?

If the answer is yes to either of those questions, I'd like to remind you of section 78 (5) of the college bylaws, which states:

*In any and all advertising the name of the registrant and, where applicable, the name of an approved health profession corporation must be clearly evident.*

*(a) A registrant must not use any other name other than those of active registrants within a practice or a name approved by the committee for a corporation.*

The college is looking for those registrants who have still not brought their advertising into compliance with the bylaws. In fairness to those registrants who have complied with the advertising bylaws, the college will begin referring any registrants whose advertising is in contravention of the bylaws to the inquiry committee for investigation. Don't let time run out on you!

If you have any questions, please contact Jenn at the college office!

*Jennifer Roff*

### The Weekend to End Breast Cancer

On August 18, 19 and 20, 2006, thousands of men and women will unite in the streets of Vancouver to join the fight against breast cancer. Each participant will walk 60 kilometres in a show of support and commitment to finding a cure for this disease.

I, along with three other fantastic women, will join the thousands of other participants in the fight against breast cancer. Our goal is to raise over \$10,000 to benefit the BC Cancer Foundation, a leader in the fight against breast cancer.

It will be a weekend of hope, as we honour lives lost, celebrate survivors, and help bring breast cancer care to those who so desperately need it. The Weekend to End Breast Cancer is our chance to go the distance in the fight against this disease; it's our chance to be a hero for someone we love, others we may have not even met yet; and it's an opportunity for you.

I would appreciate your support through a financial donation to the fight against breast cancer. To make a donation on-line, go to **[www.endcancer.ca](http://www.endcancer.ca)** click on 'donate', type in "Jennifer Roff" and follow the instructions. Or you can send a cheque to the BC Cancer Foundation and put my name in the memo area.

Please contact the college office at (604)515-0533 for further information.

**Every little bit helps! All proceeds benefit the BC Cancer Foundation and fund important cancer research, education, services, and care.**

*Thank you*

*Jennifer Roff*

## Examination Information

### Opportunities

The registration committee requires registrants in the Active Full class to act as examiners during the up coming clinical examination. A number of opportunities exist:

1. Exam Coordinator (No. of positions 1) – coordinates and oversees the operation of the complete denture portion of the clinical exams. This position and compensation are based on a contract. There are minor time commitments prior to and after the exam. The major time commitment is attending the examination site for three days during the exam. Preference will be given to registrants who have experience with the current examination process.
2. Examiners (No. of Positions 3) – participates as a member of the exam team, scoring in accordance with the examination criteria. There is a three-day time commitment. Clinical examiners are compensated in accordance with the exam per diem rate of \$400 per day and receive direct QA credits.
3. OSCE Station Developers – The registration committee seeks Active Full registrants to develop OSCE stations. Compensation not yet determined.
4. OSCE Examiners (No. of Positions 10) – participates in scoring the OSCE. This is a ¾ day time commitment and examiners are compensated at \$250 and will receive direct QA credits.

For more information contact the college office at:

(604) 515-0533 or [e-team@cd.bc.ca](mailto:e-team@cd.bc.ca)

### Theory Exam

The board and staff of the college would like to congratulate those students who passed the theory exam in February. Three students wrote and passed this exam. Congratulations!

The college will be holding their next theory examination on July 7, 2006 at 9 am. All candidates must be approved by the registration committee before they are eligible to challenge this exam.

### Clinical Exam

The college will be holding this year's clinical examination on July 10 – July 13, 2006 (inclusive) at the University of British Columbia. There are approximately 14 eligible students eager to challenge this exam. Good luck to each one of you .

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### Looking for Year-Round Continuing Education Credits??

Denturist Association of BC Video-tapes  
(604)582-6823  
UBC Continuing Dental Education Courses  
(604)822-2627  
NAIT Denturist Homestudy Courses  
(780)471-8761  
Implant Resource Centre Workshops  
1-800-565-3559  
Specialty Tooth Supply Videos  
1-800-661-2044

\*\*Not all courses/video-tapes have been approved by the college's quality assurance committee for continuing education hours.\*\*

## Registration Renewal

A big thanks to all registrants who completed their renewal forms properly and renewed their registration on time !

### Register (as of May 12, 2006)

Active Full Registrants	175
Active Limited B Registrants	23
Active Limited C Registrants	2
Inactive Registrants	19
Student Registrants	21

### Registrants who:

#### ... returned to Active Status

Dianne Piesche  
Ernest West

#### ... went Inactive

James Beblow  
Kent Leung  
Thomas Miller  
Derek Pawlak  
Jun Peralta  
Keith Russell  
Fred Trestain

#### ... retired

Gilbert Bennett  
Stephen Odwin  
Samuel Wong

#### ... chose not to renew their registration

Maryam Mahdavian  
Simon Prud'homme

#### ... were struck from the register due to non-payment of fees

Don Cheung  
John McNaughton  
Kimberly Symes (Reinstated June 4)

## Meeting Dates for 2006

The board of the college will hold meetings on the following dates:

October 7, 2006 – 10:00 am – TBA (AGM)  
December 1, 2006 – 9:30 am – CDBC Office

### Committee Meeting Dates

The various committees' of the college have scheduled meetings for the following dates:

#### Inquiry Committee

June 19, 2006  
September 18, 2006

#### Registration Committee

August 16, 2006

#### Patient Relations Committee (Board and Committee Assessment Panel)

November 2, 2006

#### Executive Committee

August 1, 2006  
November 14, 2006

#### Quality Assurance Committee

June 13, 2006

This listing is subject to change. Some meetings take place electronically and committees may establish additional dates depending on circumstances. All meetings of the college and its committees are open to the public and registrants. The *HPA* provides for certain discussions to be *in camera*. Please contact the college office if you plan on attending a meeting so that we may prepare additional materials.

**COLLEGE OF DENTURISTS OF BRITISH COLUMBIA**

**FINANCIAL STATEMENTS**

**MARCH 31, 2006**

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## AUDITORS' REPORT

To the Registrants of  
College of Denturists of British Columbia

We have audited the balance sheets of the College of Denturists of British Columbia as at March 31, 2006 and 2005 and the statements of operations and changes in fund balances for the years then ended. These financial statements are the responsibility of the College's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the College as at March 31, 2006 and 2005 and the results of its operations and changes in fund balances for the years then ended in accordance with Canadian generally accepted accounting principles.

The comparative figures have been audited by another chartered accounting firm.

Burnaby, Canada

April 18, 2006

Chartered Accountants  
Original signed by Auditor

COLLEGE OF DENTURISTS OF BRITISH COLUMBIA  
BALANCE SHEETS  
AS AT MARCH 31

2

	2006			2005	
	General Fund	Capital Fund	Discipline Surcharge Fund	Total	Total
<b>ASSETS</b>					
<b>Current</b>					
Cash and equivalents	\$ 130,024	\$ -	\$ 5,001	\$ 135,025	\$ 110,030
Interest receivable	1,957	-	3,185	5,142	3,465
Other receivables	-	-	-	-	-
Prepaid expenses	<u>5,933</u>	<u>-</u>	<u>-</u>	<u>5,933</u>	<u>6,752</u>
	137,914	-	8,186	146,100	120,247
<b>Investments</b>	122,532	-	147,645	270,177	264,339
<b>Equipment</b> (Note 3)	<u>-</u>	<u>15,057</u>	<u>-</u>	<u>15,057</u>	<u>17,804</u>
	\$ 260,446	\$ 15,057	\$ 155,831	\$ 431,334	\$ 402,390
<b>LIABILITIES AND FUND BALANCES</b>					
<b>Current</b>					
Accounts payable	\$ 11,514	\$ -	\$ 919	\$ 12,433	\$ 10,030
Deferred revenue (Note 4)	<u>85,364</u>	<u>-</u>	<u>-</u>	<u>85,364</u>	<u>84,769</u>
	<u>96,878</u>	<u>-</u>	<u>919</u>	<u>97,797</u>	<u>94,799</u>
<b>Discipline fund surcharge</b> (Note 5)	<u>-</u>	<u>-</u>	<u>121,130</u>	<u>121,130</u>	<u>115,094</u>
<b>Fund Balances</b>					
Invested in capital assets	-	15,057	-	15,057	17,804
Internally restricted	-	-	33,782	33,782	31,410
Unrestricted	<u>163,568</u>	<u>-</u>	<u>-</u>	<u>163,568</u>	<u>143,283</u>
	<u>163,568</u>	<u>15,057</u>	<u>33,782</u>	<u>212,407</u>	<u>192,497</u>
	\$ 260,446	\$ 15,057	\$ 155,831	\$ 431,334	\$ 402,390

Nature of operations (Note 1)

Commitment (Note 9)

On behalf of the Board:

Original Signed by

Original Signed by

Doug Hengel

Director

Dave Hart

Director

The accompanying notes are an integral part of these financial statements.

**COLLEGE OF DENTURISTS OF BRITISH COLUMBIA**  
**STATEMENTS OF OPERATIONS AND CHANGES IN FUND BALANCES**  
**YEAR ENDED MARCH 31**

**3**

	2006			2005	
	General Fund	Capital Fund	Discipline Surcharge Fund	Total	Total
<b>REVENUES</b>					
License and registration fees	\$ 213,359	\$ -	\$ -	\$ 213,359	\$ 168,321
Examination fees	13,550	-	-	13,550	15,575
Fines and discipline assessments	-	-	1,391	1,391	1,343
Interest income	3,897	-	4,294	8,191	10,574
Other income	700	-	-	700	225
	<u>231,506</u>	<u>-</u>	<u>5,685</u>	<u>237,191</u>	<u>196,038</u>
<b>EXPENSES</b>					
Amortization	-	7,029	-	7,029	6,160
Audit and legal	4,500	-	24,870	29,370	12,432
Board expenses	16,335	-	-	16,335	12,210
Committee expenses	3,942	-	394	4,336	6,736
Communications	2,163	-	-	2,163	3,854
Discipline investigation costs	-	-	655	655	160
Examination costs	14,590	-	-	14,590	10,901
Office and miscellaneous	13,504	-	-	13,504	13,787
Professional development	882	-	-	882	1,034
Rent	13,996	-	-	13,996	13,388
Salaries and benefits	107,664	-	-	107,664	95,868
Telephone	4,862	-	-	4,862	4,073
Utilities	1,895	-	-	1,895	1,544
	<u>184,333</u>	<u>7,029</u>	<u>25,919</u>	<u>217,281</u>	<u>182,147</u>
<b>Excess (deficiency) of revenues over expenses</b>	47,173	(7,029)	(20,234)	19,910	13,891
<b>Fund balances, beginning of year</b>	143,283	17,804	31,410	192,497	178,606
<b>Interfund transfers (Note 6)</b>	<u>(26,888)</u>	<u>4,282</u>	<u>22,606</u>	<u>-</u>	<u>-</u>
<b>Fund balances, end of year</b>	<u>\$ 163,568</u>	<u>\$ 15,057</u>	<u>\$ 33,782</u>	<u>\$ 212,407</u>	<u>\$ 192,497</u>

The accompanying notes are an integral part of these financial statements.

## 1. NATURE OF OPERATIONS

The College of Denturists of British Columbia was established on December 8, 1995 under the provisions of the Health Professions Act. The College is responsible for licensing and regulating denturists and the practice of denturism within British Columbia. The College is responsible for preparing and mounting the examinations required by all registrants, and for investigating and responding to complaints by members or by the public.

The College is a not-for-profit organization and is not subject to income tax.

## 2. SIGNIFICANT ACCOUNTING POLICIES

### **Restricted fund method**

The general fund accounts for general operations.

The unamortized cost of equipment is reported in the capital fund.

The discipline surcharge fund reports the special assessments levied against all registrants. The College restricts the use of these funds to paying the costs of disciplinary hearings. Income earned by the investments in this fund are retained within the fund.

### **Revenue recognition**

The annual license and registration fees are recognized as revenue for the year in which the fees are levied. Fees received in advance are recorded as deferred revenue. Non-refundable examination and application fees are recognized as revenue when received. Discipline fines and cost recoveries are recognized when the College's internal hearing process is complete and their collection is assured.

### **Contributed services**

Volunteers contribute to the activities of the College. As a result of the difficulty in determining the fair value of contributed services, they are not recognized in the financial statements.

### **Use of estimates**

The preparation of financial statements in accordance with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements and the reported amount of revenues and expenses during the year. Actual results could differ from these estimates.

### **Cash and cash equivalents**

Cash and cash equivalents include investments having a maturity date of three months or less from the date of purchase.

**2. SIGNIFICANT ACCOUNTING POLICIES (cont'd...)**

**Investments**

Investments are recorded at cost in the appropriate fund. The College has adopted a conservative investment policy. The objectives of capital preservation and liquidity take precedence over financial returns.

**Equipment**

Equipment is recorded at cost less accumulated amortization. Amortization is provided for annually using the declining balance method as follows:

Computer equipment	30%
Computer software	100%
Office furniture and equipment	20%

The College amortizes at one half the annual rate in the year of acquisition.

**Comparative figures**

The comparative figures have been reclassified, where necessary to conform to the current year's financial statement presentation.

**3. EQUIPMENT**

	2006			2005		
	Cost	Accumulated Amortization	Net Book Value	Cost	Accumulated Amortization	Net Book Value
Computer equipment	\$ 24,387	\$ 16,234	\$ 8,153	\$ 23,037	\$ 13,030	\$ 10,007
Computer software	13,316	11,850	1,466	10,384	9,385	999
Office furniture and equipment	<u>19,499</u>	<u>16,061</u>	<u>3,438</u>	<u>19,499</u>	<u>12,701</u>	<u>6,798</u>
	\$ 57,202	\$ 44,145	\$ 13,057	\$ 52,920	\$ 35,116	\$ 17,804

**4. DEFERRED REVENUE**

Deferred revenue consists of license and registration fees received in advance for the 2007 fiscal year.

**5. DISCIPLINE FUND SURCHARGE**

The discipline fund surcharge represents amounts assessed against registrants to maintain a balance of available funds of not less than \$100,000. The fund is used exclusively for the costs related to disciplinary hearings. The surcharge amounts are unsecured and are repayable, without interest, to registrants when they withdraw from the College.

**6. INTERFUND TRANSFERS AND INTERNALLY RESTRICTED NET ASSETS**

Interfund transfers of \$26,888 (2005 - \$6,907) represent \$4,282 transferred from the General Fund to the Capital fund to finance equipment acquisitions and \$22,606 from the General Fund to the Discipline Surcharge Account to pay for expenditures.

Investment income earned on the discipline fund surcharge assessments is internally restricted, and may only be used to cover the costs of disciplinary hearings.

**7. STATEMENT OF CASH FLOWS**

A statement of cash flows has not been prepared, as in the opinion of management this information is provided within the financial statements.

**8. FINANCIAL INSTRUMENTS**

The College's financial instruments consist of cash, interest receivable, other receivables, investments and accounts payable. Unless otherwise noted, it is management's opinion that the College is not exposed to significant interest, currency or credit risk arising from these financial instruments. The fair value of these financial instruments approximate their carrying values, unless otherwise noted.

**9. COMMITMENT**

The College has entered into an operating lease agreement for its office premises. The annual lease commitment under the term of the agreement is as follows:

2007	\$ 13,996
2008	13,996
2009	13,996
2010	<u>6,998</u>
	<u>\$ 48,986</u>

This is summary financial information only. Readers are encouraged to visit the college's Website to obtain a full copy of the audit report.

**[www.cd.bc.ca](http://www.cd.bc.ca)**



## Report on Discipline Action

This is a report on action taken to prevent the illegal practice of the profession. As a result of a failure to meet the quality assurance requirements of the bylaws, Bertha Ricard could not renew her registration for the period starting April 1, 2005. She failed to complete the QA requirement and was ineligible for renewal as of May 1, 2005. As required by the bylaws, she was struck from the register. Despite extensive discussion as far back as December 2004, she continued to practice. The college issued a Citation and Notice of Hearing.

The matter was settled via Agreed Statement of Fact, in which Ms. Ricard agreed to the allegation that she:

“engaged in professional misconduct when you contravened the *Act*, denturist regulation, and bylaws, by continuing to practice and provide services to patients after the expiration of your registration”

and agreed to cease practicing until such time that she might regain her licensed. Ms. Ricard agreed to pay a fine of \$750 and costs in the same amount.

Sometime after signing the statement, the college began receiving anecdotal reports that Ms. Ricard was continuing to practice surreptitiously. After collecting evidence, the college applied to the Supreme Court of BC for an injunction restraining Ms. Ricard from engaging in the practice of denturism and from holding herself out in any way as being entitled or qualified to engage in the practice

of denturism until such time that she became registered as a member of the college.

Honourable Madam Justice V. Gray heard the application in Chambers on January 27, 2006. Justice Gray heard evidence that Ms. Ricard did, in fact, continue to practice after her license expired. She did this only to compete work which had been started prior to the expiration. The Court further considered two items of evidence: on or about September 9, 2005 Ms. Ricard booked an appointment with a patient for October and that Ms. Ricard continued to advertise as a public dentist through an online telephone directory.

Justice Gray found that making an appointment does not constitute practicing and that Ms. Ricard was “holding herself out as hopefully being a dentist” in her advertising. Further, Madame Justice Gray expressed that, without information about how one becomes listed in the online directory, whether Ms. Ricard paid a fee or requested the advertisement, and information about how the advertisement would be changed or renewed, she could not find that this listing amounted to Ms. Ricard holding herself out as a dentist. Justice Gray dismissed the petition for an injunction.

The college will continue to monitor the situation. To the best of our knowledge, Ms. Ricard is no longer providing service to the public. The college will act to uphold the *Health Professions Act*, Denturist Regulation and bylaws.

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